

Grading guide

PRO

Grading

Grading phones / tablets

Grade A

Function: 100%

Visual: Pristine

Grade B

Function: 100%

Visual: Excellent

Grade C

Function: 100%

Visual: Good

Grade W

Function: 100%

Visual: Worn

Battery: 85% and more or described under “Additional Information”

Gradings Overview

	Cosmetic Condition Screen	Cosmetic Condition Housing	Device Condition
Grade A	Mint condition, no signs of wear, “as if it is straight out of the factory.”	Mint condition, no signs of wear, “as if it is straight out of the factory.”	Looks like new
Grade B	Minor blemishes that can go unnoticed unless inspected closely (light marks on display, slight scratches), almost good as new.	Minor blemishes that can go unnoticed unless inspected closely (light marks on aluminum casing and sides, slight scratches), almost good as new.	Very good condition
Grade C	Noticeable scratches and scuffing on the display.	Noticeable scratches and scuffing on the aluminum casing and sides, marks on the buttons. Minor dents.	Fair condition
Grade W	Unit with major cosmetic wear. Obvious scratches, scuffs, or dents.	Unit with major cosmetic wear. Obvious scratches, scuffs, or dents.	Worn condition

Grading

Grading details phones / tablets

Grade A

LITTLE TO NO SIGNS OF WEAR

- Screen has no noticeable scratches.
- Housing has no dents or minimal, unnoticeable scratches.
- No damage to or around the camera lenses.
- No cracks, dents, wear, missing paint, pressure marks, screen burn, or dead pixels.
- Turns on and is technically 100% functional.
- No water damage.

Grade B

SLIGHT SIGNS OF WEAR

- Screen has minimal scratches (difficult to see)
- Screen has no cracks, pressure marks, screen burn, or dead pixels.
- Housing has minor scratches and possibly a slight dent in the housing.
- No cracks, wear, missing paint, pressure marks, screen burn, or dead pixels.
- Minimal signs of use around the camera lenses
- Turns on and is technically 100% in order, no water damage.

Grading

Grading details phones / tablets

Grade C

SIGNS OF WEAR

- Screen has scratches that are visible but do not interfere with use.
- Screen has no cracks, pressure marks, screen burn, or dead pixels.
- Housing has multiple minor scratches and/or dents.
- Housing has no cracks, severe dents, multiple deep scratches, or missing paint (small dots of missing paint are OK).
- Turns on and is technically 100% functional, no water damage.

Grade W

HEAVY SIGNS OF WEAR

- Screen may have heavy scratches and may contain small cracks and/or minor pressure marks that do not significantly affect normal use.
- Housing shows extensive cosmetic wear, including multiple scratches, dents, scuffs, and/or areas of missing paint.
- Camera lenses are fully functional but may show cosmetic wear around the lens housing or a small crack not affecting the use of the camera.
- Cosmetic damage is more extensive than C Grade but does not affect the functionality of the device.
- Turns on and is technically 100% functional.

SCREEN HEAVY SCRATCHES

The device has an original screen with clearly visible to heavy signs of scratching.

The screen meets the following conditions:

- No cracks
- No chips, splinters, or missing pieces of glass
- No light spots, discoloration, or other display defects
- Fully functional touchscreen
- Correct and clear image display

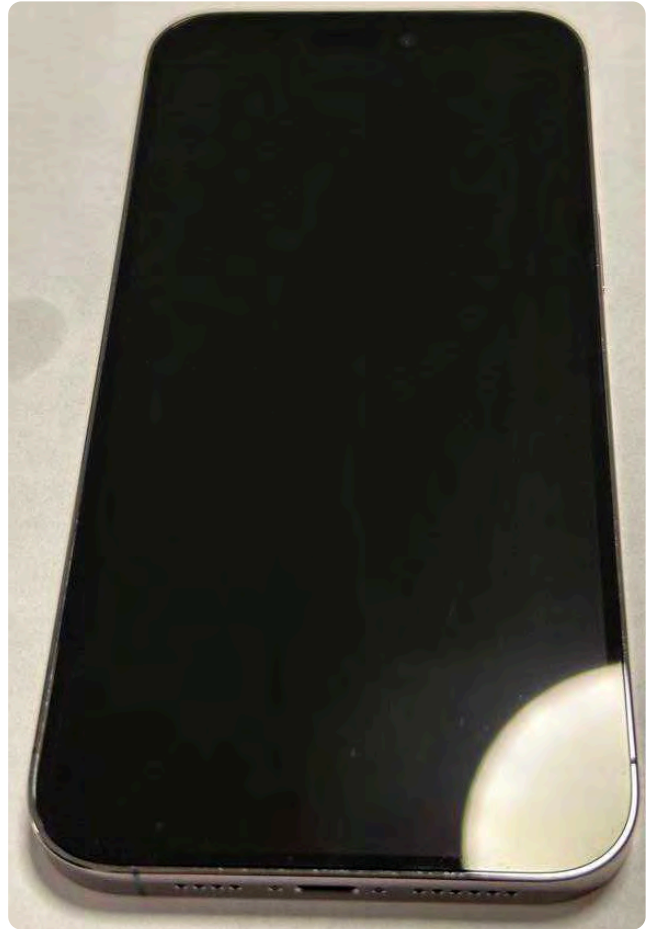
The scratches are mainly visible when the screen is switched off and have only a minimal impact on the normal use of the smartphone. When the screen is switched on, the scratches are generally less noticeable.

A screen protector will make the scratches almost invisible. The screen may also be polished to further reduce the visibility of the scratches.

The device has also been assigned an overall cosmetic grade relating to the condition of the housing . When determining this grade, the condition of the screen was not taken into account. The screen condition is graded separately as Screen Heavy Scratches.

Grading Categories

Grade A phones / tablets

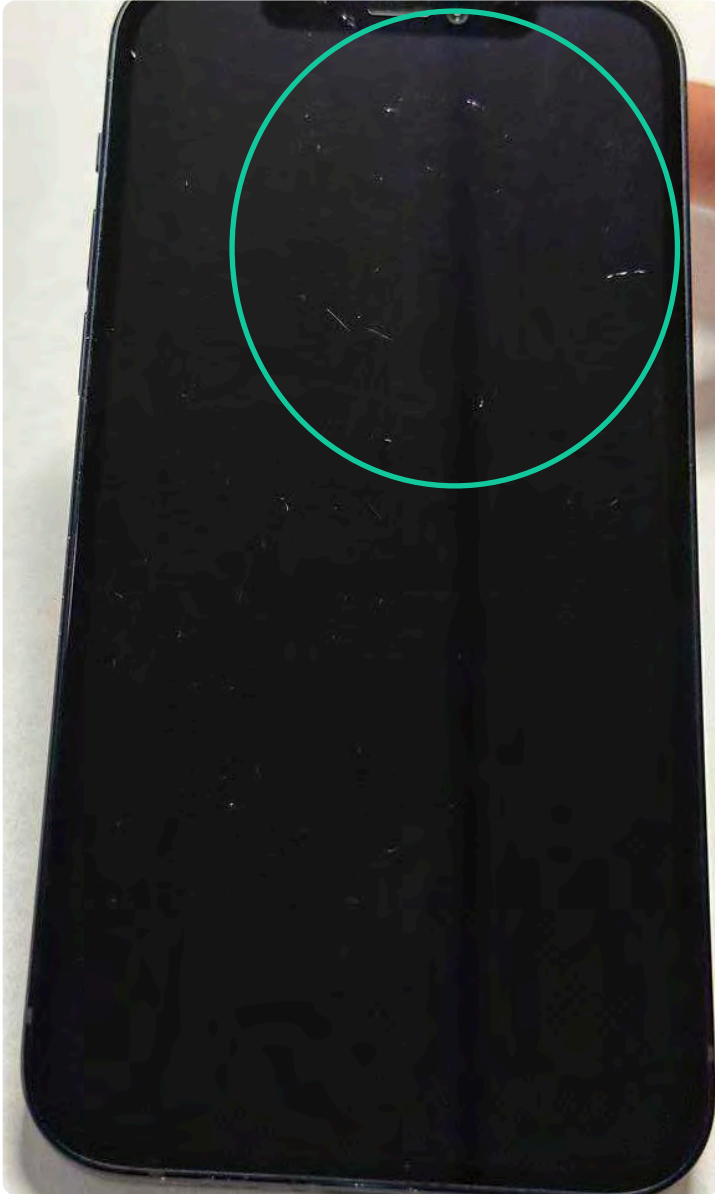


FROM NONE TO VERY MINIMAL,
PRACTICALLY INVISIBLE
SCRATCHES ON THE SCREEN = A GRADE

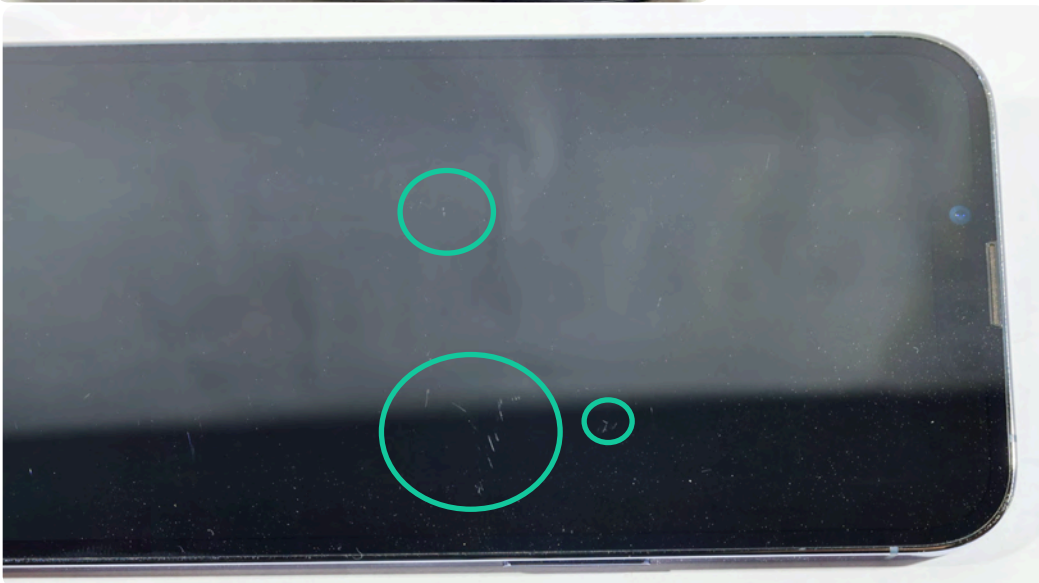


Grading Categories

Grade B phones / tablets



SLIGHT SCRATCHES THAT DO NOT INTERFERE WITH OR ARE VISIBLE WHEN THE SCREEN IS ON.

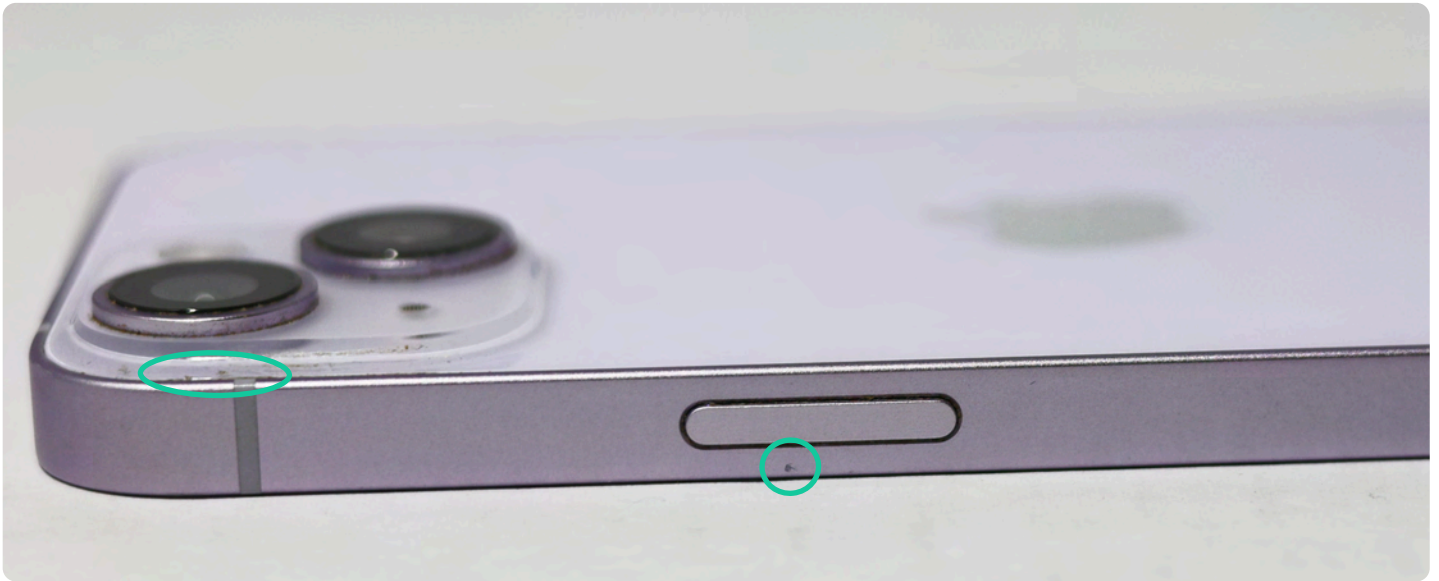


Grading categories

Grade B phones / tablets



PERMANENT MARKING TRACES FROM PHONECASE



SMALL DOTS, HOLES



DOTS AND/OR HOLES

Grading categories

Grade B phones / tablets



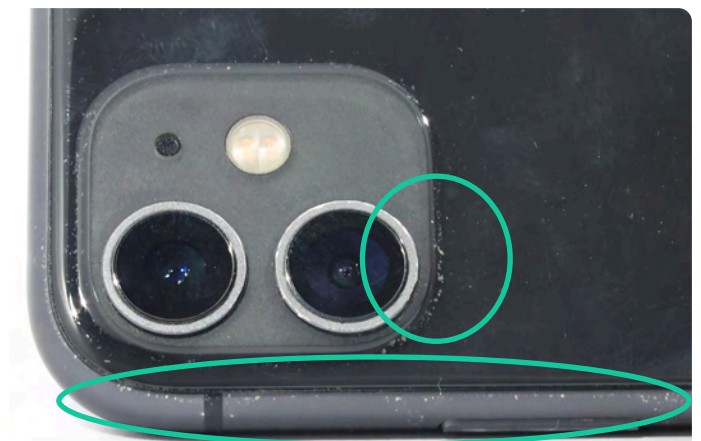
DENTS AND SCRATCHES

Grading categories

Grade C phones / tablets

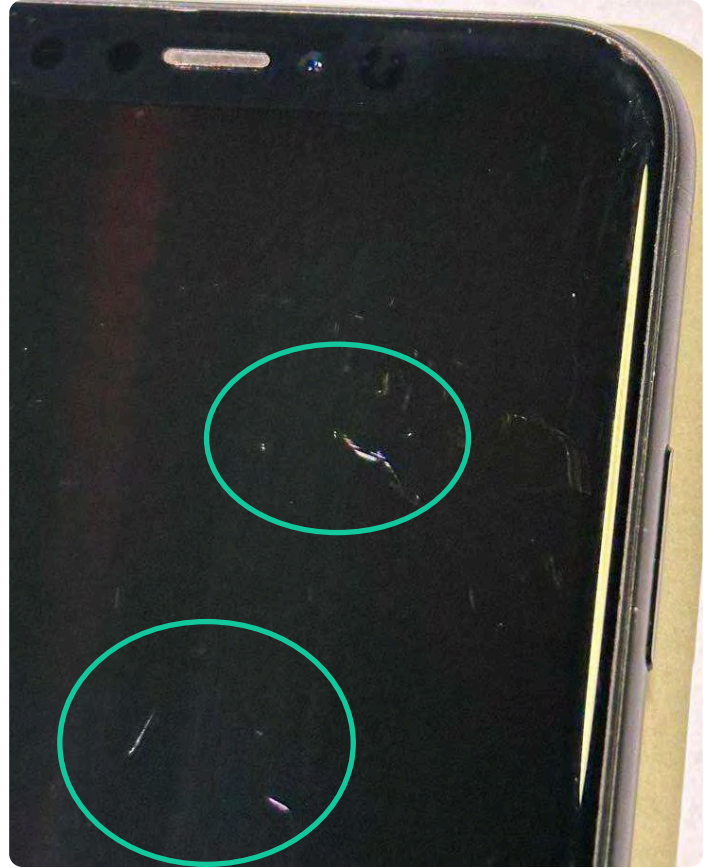


DOTS AND HOLES



Grading categories

Grade C phones / tablets

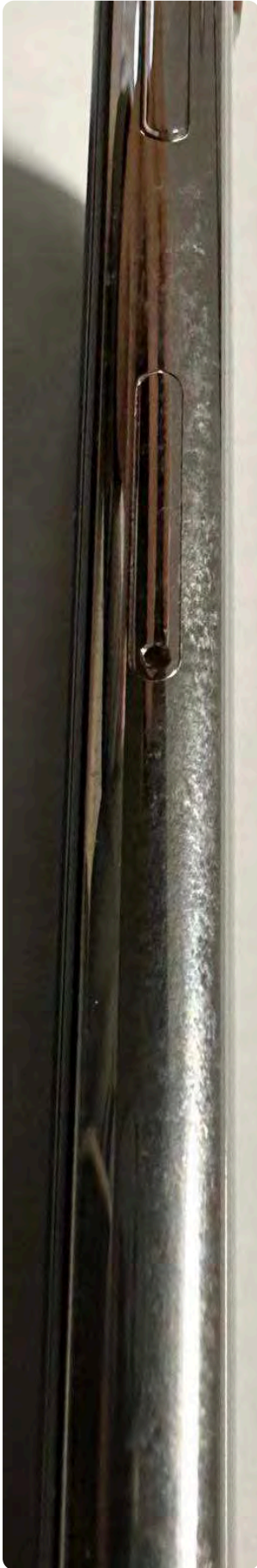


THESE DEVICES ARE C GRADE, SCRATCHES ARE VISIBLE UNDER THE RIGHT LIGHTING.

PLEASE NOTE: THESE ARE NOT DUST PARTICLES BUT ACTUAL SCRATCHES. CLEAN THE SCREEN BEFORE MAKING THE NECESSARY ASSESSMENTS.

Grading categories

Grade C phones / tablets

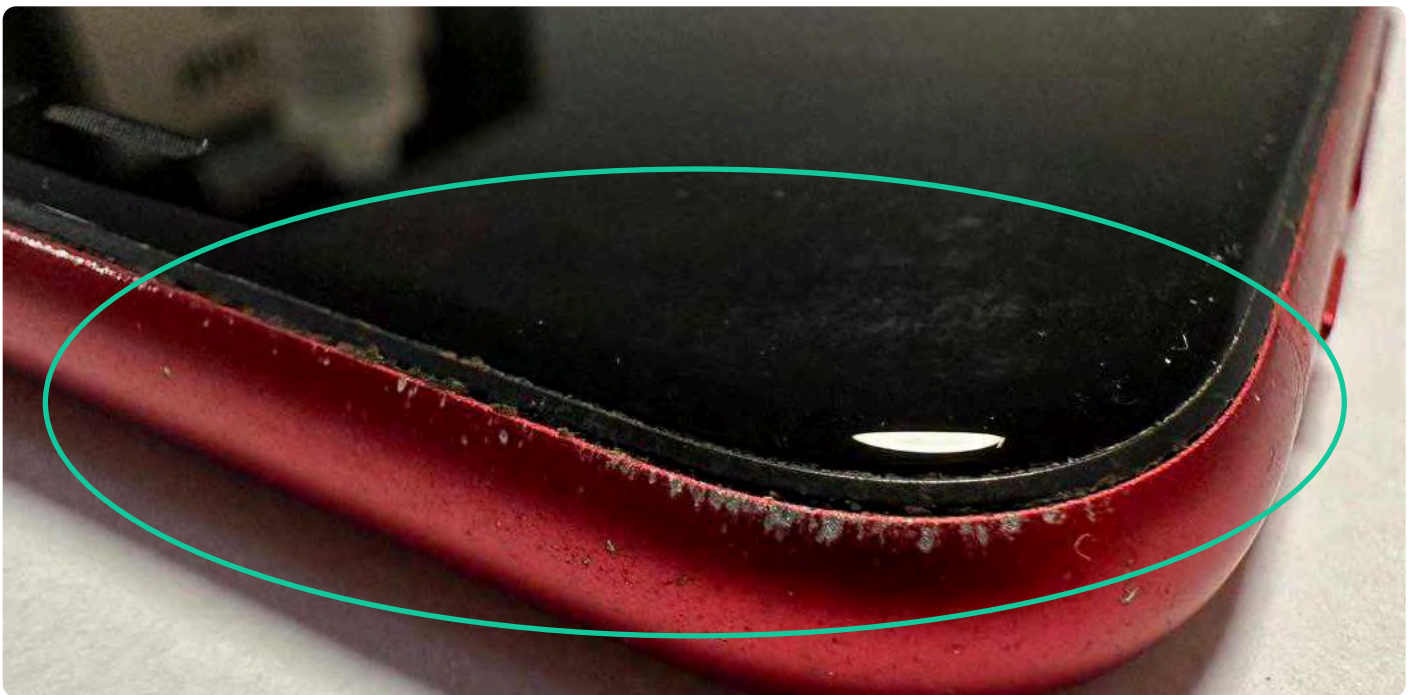
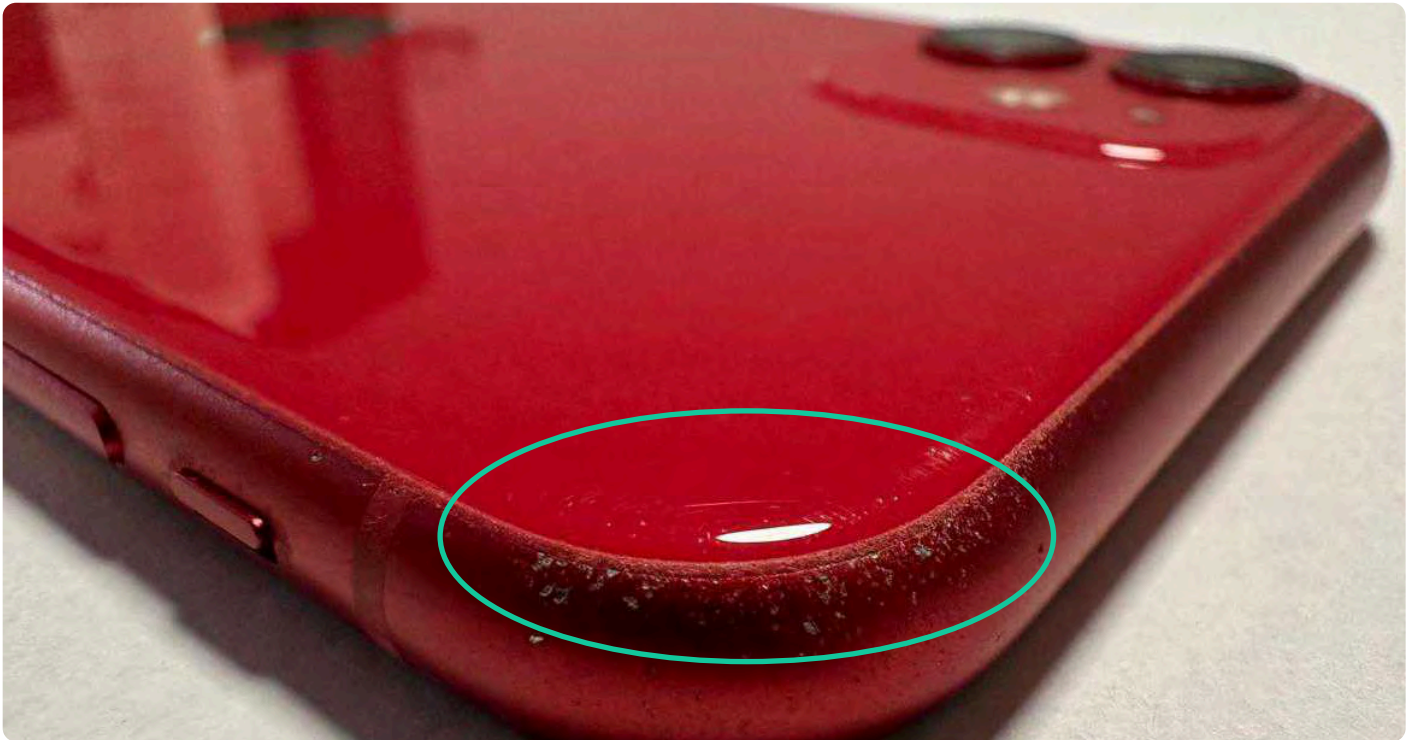


IF THE SIDE IS PLANED TOO HARD,
THEN IT IS C GRADE



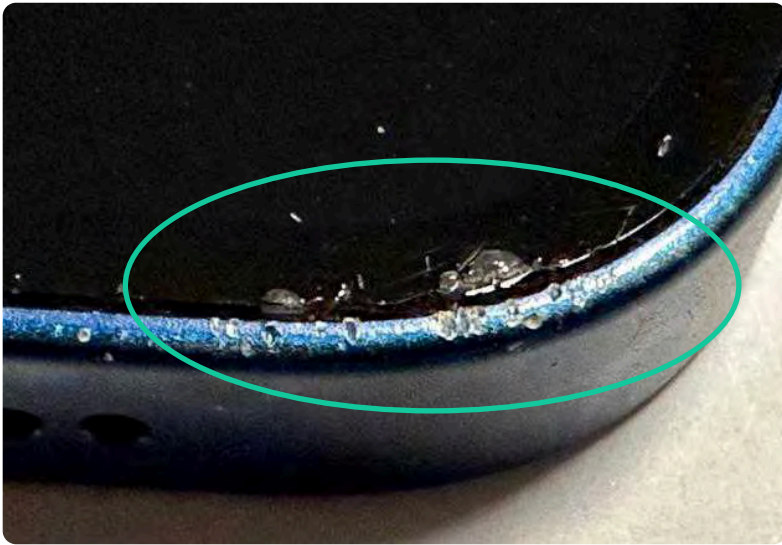
Grading categories

Grade C phones / tablets



Grading categories

Grade W phones / tablets



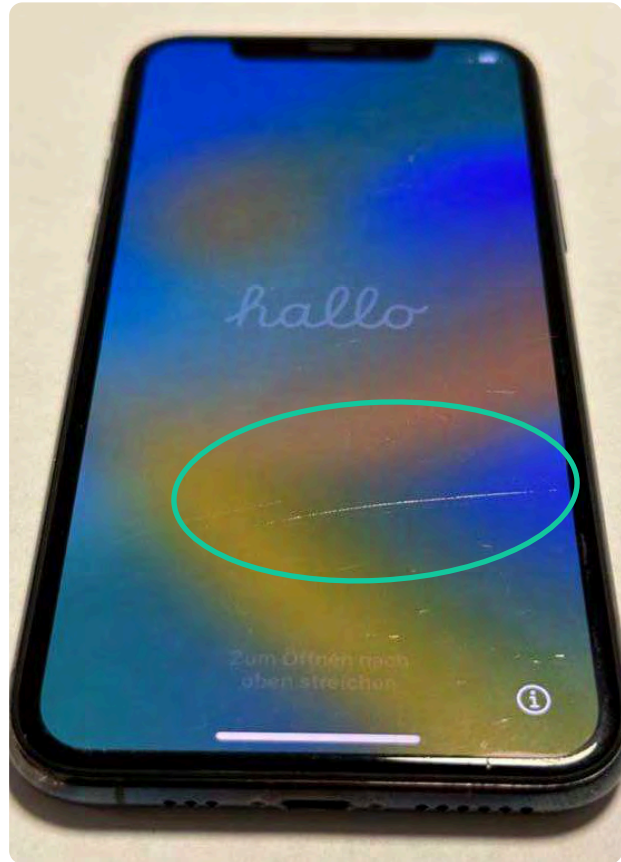
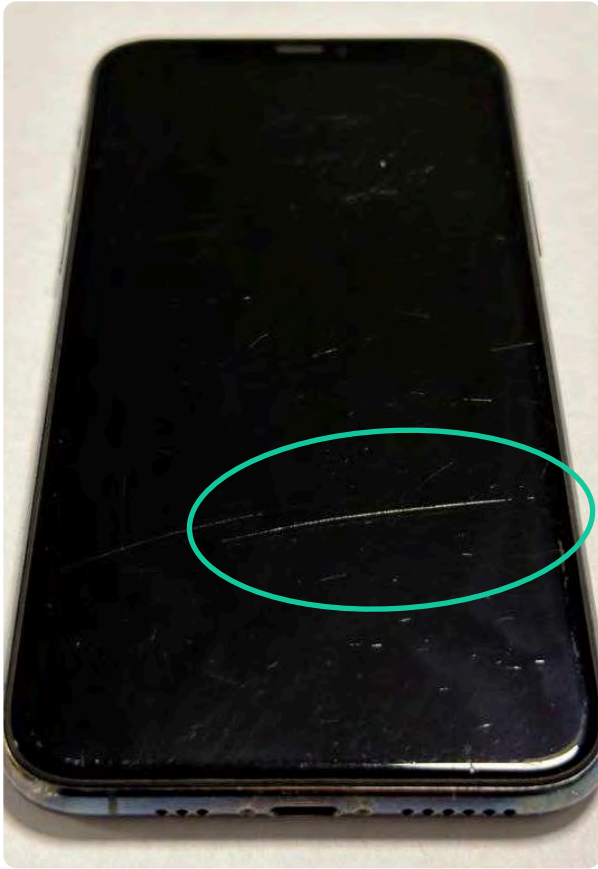
AT FIRST GLANCE, THERE APPEARS TO BE NOTHING WRONG WITH THE SCREEN, JUST A "SCRATCH." HOWEVER, THERE IS ACTUALLY A CRACK IN IT.



EXTREME SCRATCHES ON THE SCREEN (THESE ARE SCRATCHES, NOT DUST PARTICLES).

Grading categories

Grade W phones / tablets



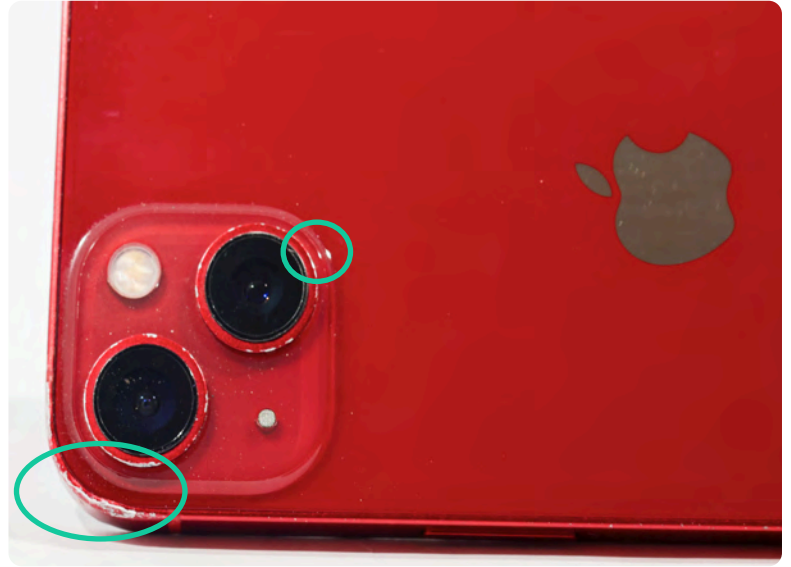
**SEVERE VISIBLE SCRATCHES, EVEN WHEN THE SCREEN IS ON.
THIS FALLS UNDER THE D GRADE.**



**DISCOLORATION AT THE EDGES
OF THE SCREEN.**

Grading categories

Grade W phones / tablets



CRACK IN THE CORNER(S) - CRACK IN THE CAMERA

Grading categories

SCREEN HEAVY SCRATCHES

phones / tablets



Grading

Grading laptops

Grade A

Function: 100%

Visual: Pristine

Grade B

Function: 100%

Visual: Excellent

Grade C

Function: 100%

Visual: Good

Grade W

Function: 100%

Visual: Worn

Gradings Overview

	Cosmetic Condition Screen	Device Condition
Grade A	Screen: like new, almost perfect Housing: like new, almost no user signs	Looks like new.
Grade B	Screen: almost perfect, may have (few) micro-scratches Housing: minor scratches, blemishes, dinks & other user signs	Very good condition
Grade C	Screen: may have multiple minor scratches or one major scratch, minor keyboard marks. Not visible while screen is on Housing: may have one or more major scratches, blemishes, dinks or other user signs, light discoloration	Fair condition
Grade W	Screen: may have major keyboard marks, 1-3 spots (light leakage or dead pixels), major scratches Housing: major scratches, discoloration, scuffs and dents, bent (closes properly)	Worn / working condition

Grading

Grading details laptops

Grade A

LITTLE TO NO SIGNS OF WEAR

- Almost indistinguishable from new. No visible to very slight signs of use.
The screen is scratch-free. Technically in perfect working order.
- Appearance:
 - Screen: The screen has no scratches, keyboard marks, dead pixels, light spots, or coating.
 - Keyboard/trackpad: No scratches or signs of use.
 - Housing: Like new. No dents, scratches, discoloration, scuffs, cracks, or stains.
- Technical: 100% technically flawless

Grade B

SLIGHT SIGNS OF WEAR

- Minimal signs of use such as light scratches or minimal dents. The screen may have scratches, but these are only visible from a certain angle. Technically in perfect working order.
- Appearance:
 - Screen: The screen may have a few minor scratches or keyboard marks that are not visible when the screen is on. No deep scratches, coating damage, dead pixels, light spots, or dents.
 - Keyboard/trackpad: very light scratches
 - Housing: A few light scratches (invisible at arm's length) or dents. No solid dents, discoloration, cracks, or deep scratches.
- Technical: 100% technically flawless

Grading

Grading details laptops

Grade C

SIGNS OF WEAR

- Clearly visible signs of use, such as a dent on the corner or a few deeper scratches on the casing. There may also be scratches on the screen, but these are not visible when the screen is on. Free from cracks, extreme dents, or multiple deep scratches.
- Appearance:
 - Screen: Multiple light scratches (barely visible when the screen is on) or light keyboard marks. No coating, dead pixels, or light spots.
 - Keyboard/trackpad: Very light scratches and signs of use
 - Housing: May have visible signs of use, with a few small scratches, dents, or discoloration. No cracks or multiple extreme dents and heavy scratches.
- Technically: 100% fully functional.

Grade W

HEAVY SIGNS OF WEAR

- Extensive but purely cosmetic wear. Heavy signs of use across screen, keyboard, and housing that do not affect normal use. Technically 100% functional.
- Appearance:
 - Screen: May have heavy scratches and may show small cracks and/or minor pressure marks that do not significantly affect normal use. No dead pixels or light spots that impair the display.
 - Keyboard/trackpad: Extensive wear, including shiny/worn keycaps, scratches, and visible signs of heavy use. All keys and trackpad fully functional.
 - Housing: Extensive cosmetic wear, including multiple scratches, heavy sticker marks, dents, scuffs, and/or areas of missing paint.
- Cosmetic damage is more extensive than C grade but does not affect the functionality of the device.
- Technical: Turns on and is technically 100% functional.

LAPTOPS – FUNCTIONALITY CHECK

- Webcam
- Touch ID
- Speakers
- Keyboard keys
- Charging ports
- Trackpad click
- Fan spin, iCloud
- MDM lock
- Wi-Fi
- Touch Bar

Grading

Grading laptops battery statuses

Gradings Overview Battery Statuses

Battery Category	Capacity % and Cycle Count	Service Warning
New	100% capacity cycle count: < 40	No service warning
Normal	≥ 80% capacity cycle count: < 500	No service warning
Fair	Capacity and/or cycle count outside normal thresholds (80% capacity, 500 cycles)	No service warning
Replace / Service		Yes (service recommended)

Grading

Grading details laptops battery statuses

New Battery

- Laptops with a brand-new, fully tested battery (100% capacity):
 - Battery capacity: 100%
 - cycle count: < 40
 - No service warning

Normal Battery

- Laptops with a battery in good condition, suitable for normal sale:
 - Battery capacity $\geq$ 80%
 - Cycle count < 500
 - No service warning

Fair Battery

- Laptops with reduced battery performance but still functional:
 - Capacity and/or cycle count outside normal thresholds (80% capacity, 500 cycles)
 - No service warning

Replace Battery / Service Recommended

- Laptops with batteries requiring replacement:
 - "Service Recommended" or "Replace Battery" warning

Grading categories

Grade A laptops



Housing: Like new

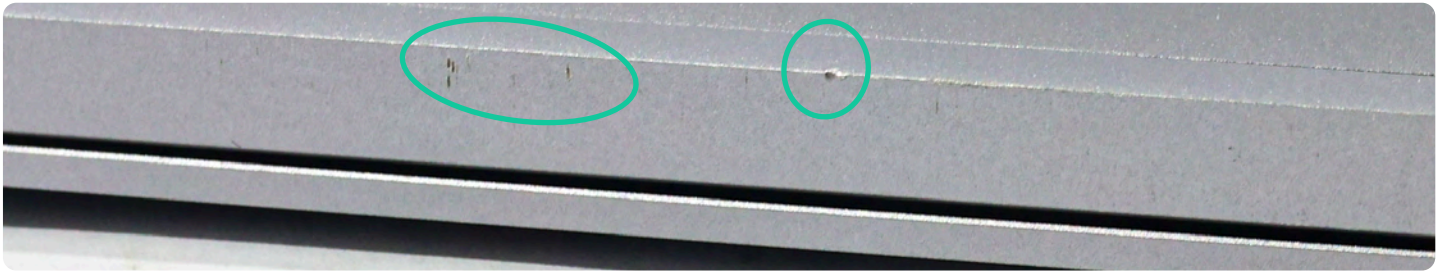


No dents, scratches, discoloration, scuffs, cracks or stains



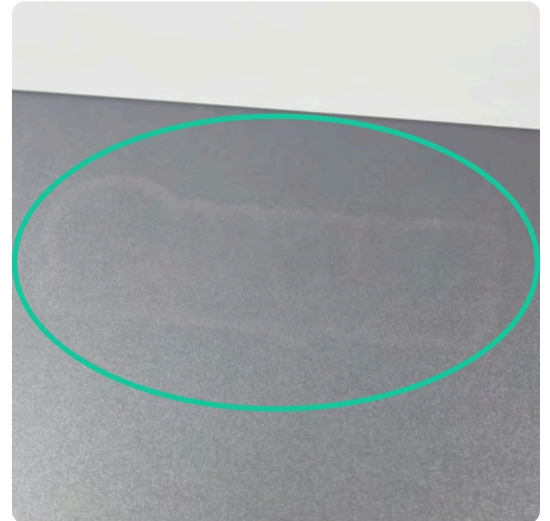
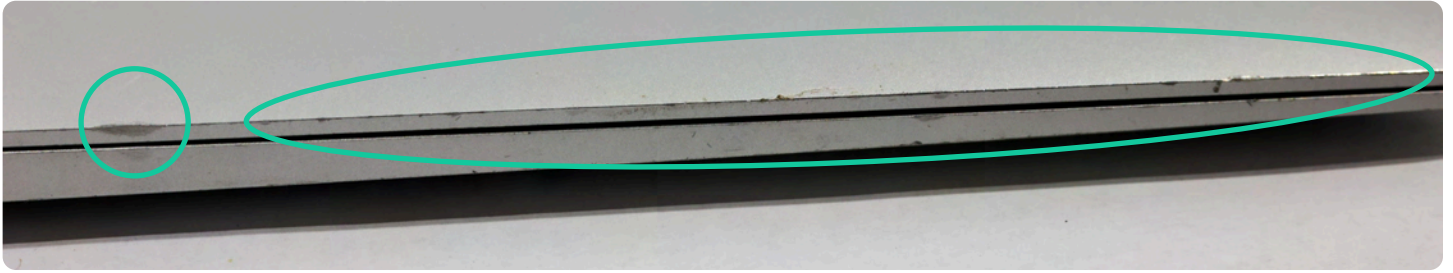
Grading categories

Grade B laptops

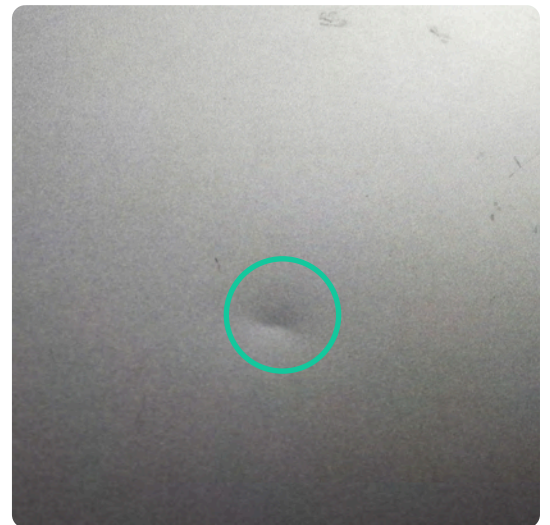


Grading categories

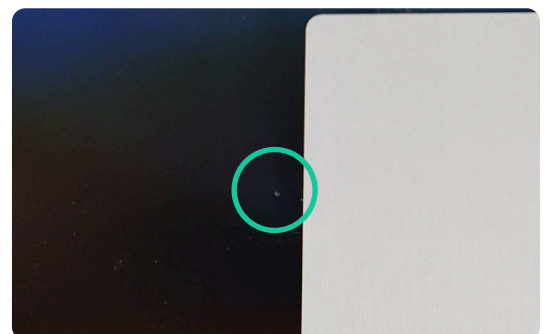
Grade C laptops



Not visible when the screen is on



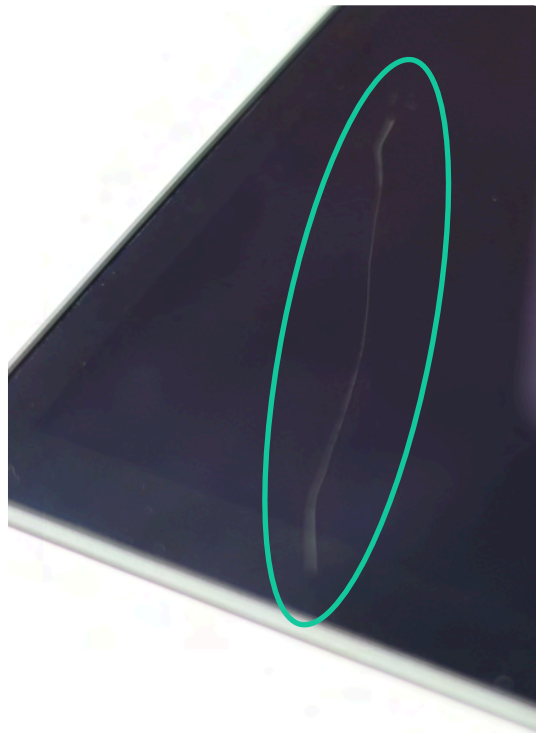
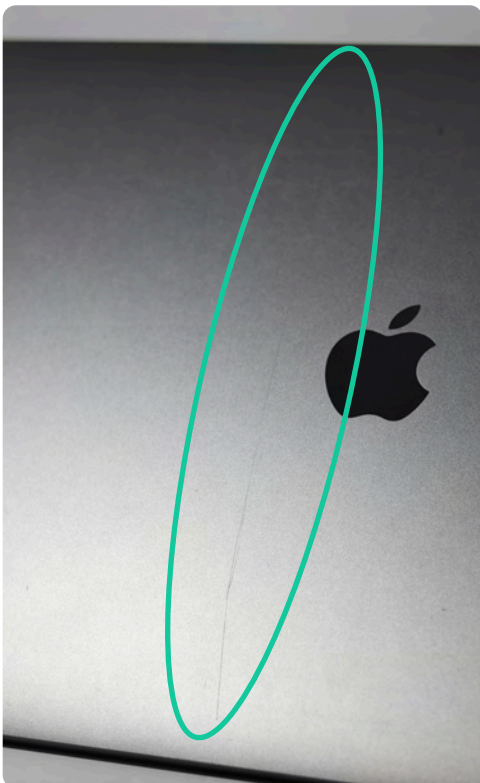
Screen pit



Grading categories

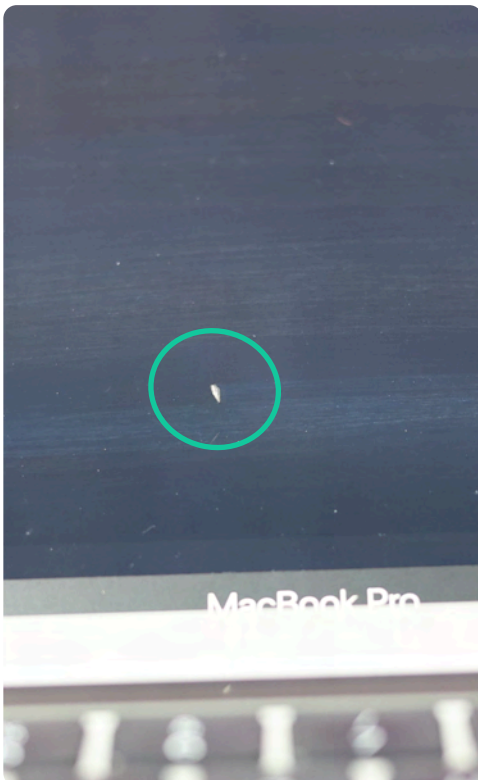
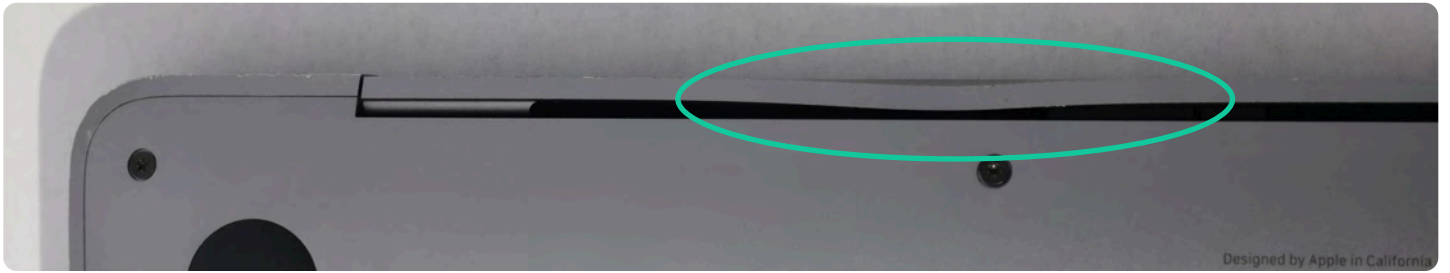
Grade W laptops

These devices are fully functional but may exhibit one or more of the following types of damage



Grading categories

Grade W laptops



Light Leakage



Grading

Grading details all-in-one

Grade A (Like new)

- Almost indistinguishable from new. No visible to very slight signs of use. The screen is scratch-free. Technically in perfect working order.
- Appearance:
 - Screen: The screen has no scratches, cracks, dead pixels, light spots, discoloration, or dust in the corners of the screen.
 - Housing: Like new. No dents, scratches, discoloration, scuffs, cracks, or stains.
- Technical: 100% technically flawless

Grade B (Slightly used)

- Minimal signs of use such as light scratches or minimal dents. The screen may have scratches, but these are only visible from a certain angle. Technically in perfect working order.
- Appearance:
 - Screen: The screen may have a few minor scratches that are not visible when the screen is on. No dead pixels, light spots, discoloration, extreme scratches, cracks, or dust in the corners of the screen.
 - Housing: A few minor scratches (invisible at arm's length) or dents. No significant dents, discoloration, cracks, or deep scratches.
- Technical: 100% technically flawless

Grading

Grading details all-in-one

Grade C (Visibly used)

- Clearly visible signs of use, such as a dent on the corner or a few deeper scratches on the casing. There may also be scratches on the screen, but these are not visible when the screen is on. Free from cracks, extreme dents, or multiple deep scratches.
- Appearance
 - Screen: Multiple light scratches (barely visible when the screen is on) or very slight discoloration or dust on the sides. No dead pixels, light spots, extreme discoloration or dust on the screen, severe scratches or cracks
 - Housing: May show visible signs of use, including a few minor scratches, dents, or discoloration. No cracks, multiple major dents, or heavy scratches.
- Technical: 100% technically flawless

ALL-IN-ONE – FUNCTIONALITY CHECK

- Webcam
- Speakers
- Charging ports
- Fan spin
- iCloud
- MDM lock
- Wi-Fi